

# Eyeskey Return Form



## Thank you for choosing Eyeskey!

Our goal is to provide you with the finest optical equipment and the best in customer service. In the unlikely event that your product arrived damaged in transit, or there was an error in processing your order, please contact our customer service department at +(86)571-85176406 or [support@eyeskey.com](mailto:support@eyeskey.com) for return instructions.

## Eyeskey Returns and Refunds

Eyeskey offers a FREE 30-Day Guarantee on all purchases. If you're not satisfied with your purchase, for whatever reason, simply return the item in new condition to Eyeskey within 30 days of arrival for a full refund (less shipping costs) or an exchange. If the product is not returned in new condition, there may be a restocking fee. Please return the product:

- In new condition with all original packaging.
- With this completed return form inside the shipping carton.

***NOTE: If a product is not placed inside a shipping carton, the return or exchange will be subject to a restocking fee.***

## Step 1 – Your information.

<b>Purchaser's name</b>		<b>Date of Purchase</b>	
<b>Daytime phone</b>		<b>E-mail</b>	

## Step 2 – Reason for return.

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**Step 3 – Choose how you would like Eyeskey to handle your return.**

**Refund in form of original payment.**

Your return will be processed shortly after arriving at Eyeskey and a refund invoice will follow in the mail.

**Exchange. (Please fill out the section below.)**

<b>Exchange Item Number</b>	<b>Description</b>	<b>Quantity</b>	<b>Price</b>	

**Step 4 – Send the product back to:**

Eyeskey  
Room 401, Building No.4, A Zone,  
No. 571 E-commerce Park, 19th Street,  
Xiasha Economic Development Zone,  
Hangzhou 310018, China